

## DHL EXPRESS EASY GIVES YOU THE FOLLOWING BENEFITS

- Send your parcel to anywhere in the world
- Quick, easy and reliable
- Delivery by the end of the next business day
- Easy to understand pricing structure
- Online track and trace

**Prohibited Items:** DHL shall not be liable in the event that you have shipped any prohibited items. If your parcel contains a prohibited item, it may be delayed and you may be contacted by DHL. For advice please contact DHL Customer Services.

**Additional Charges, Taxes and Duty:** Some international parcels may have taxes or duty levied by local customs authorities. Additional charges may be applied by DHL for clearance other than duties and taxes. If so, the recipient will be required to pay such taxes or duty prior to the delivery.

**Terms and Conditions:** DHL standard Terms and Conditions of Carriage apply. These are available on the reverse of the Shipping Information Form located at the DHL Retail Outlet.

**Liability:** DHL's liability in respect of any one shipment transported is limited to its actual cash value and shall not exceed:

- \$US 30.00/kilogram or \$US 13.60/lb for shipments transported by air or other non-road mode of transportation; or
- \$US 11.00/kilogram or \$US 4.58 /lb for shipments transported by road.

**Insurance:** Additional Insurance is not available at all DHL Retail Outlet locations; please check with your local DHL Retail Outlet for availability.

**Transit Times and Tracking:** Transit times are only guides and are not guaranteed. All times quoted are in working days; weekends and public holidays are not transit days. Tracking information for any parcel will not be available until the Shipment is collected from the DHL Retail Outlet by a DHL courier.

**Data Protection:** Your personal details are important to us and will be used fairly, in confidence and kept secure for no longer than necessary. By signing the DHL Service Point order, you acknowledge and accept the terms of the personal data statement that can be found on the reverse of the Shipping Information Form located at the DHL Retail Outlet.

**DHL Express – Excellence. Simply delivered.**

**Phone: 0860 345 000**  
**dhl.co.za**

Your nearest DHL Retail Outlet:



# TARIFF GUIDE 2024



## FOLLOW THESE FOUR EASY STEPS

**DHL EXPRESS EASY** is an easy-to-use service for the quick delivery of your documents and parcels around the world.



### PICK

- Choose from 8 box sizes



### PACK

- Fill your box with the item(s) you wish to send
- Please make sure you carefully read the rules on the prohibited items



### PAY

- Take your shipment to the DHL Retail Outlet




### SEND

- Send your packages to 220 destinations worldwide
- Efficient shipment handling process
- Extended opening times make it easier to drop off packages anytime
- Using your unique parcel number, easily track and trace the progress of your package online as it travels to its destination

## PICK FROM 8 BOXES AND 4 ZONES TO SEE HOW AFFORDABLE EXPRESS EASY IS!

### DHL EXPRESS TARIFFS

BOX	SIZES & MAXIMUM WEIGHTS	ZONE 1 SUB SAHARAN AFRICA <small>1-2 Working days</small>	ZONE 2 EUROPE & MIDDLE EAST <small>2-3 Working days</small>	ZONE 3 USA, CANADA, MEXICO <small>2-3 Working days</small>	ZONE 4 REST OF THE WORLD <small>2- 4 Working days</small>
<b>1</b>	 <b>350 x 275 x 10 mm (max. 0,5 kg)</b> e.g. A4 documents, CDs, photos	<b>R 505</b>	<b>R 625</b>	<b>R 700</b>	<b>R 890</b>
<b>2</b>	 <b>337 x 182 x 81 mm (max. 1,5 kg)</b> e.g. Digital camera, mobile phone	<b>R 970</b>	<b>R 1 215</b>	<b>R 1 320</b>	<b>R 1 730</b>
<b>3</b>	 <b>337 x 322 x 92 mm (max. 2,5 kg)</b> e.g. Paperback books, magazines	<b>R 1 560</b>	<b>R 2 450</b>	<b>R 2 575</b>	<b>R 3 290</b>
<b>4</b>	 <b>337 x 322 x 180 mm (max. 5 kg)</b> e.g. Shoes, clothes, laptop	<b>R 2 110</b>	<b>R 2 605</b>	<b>R 3 385</b>	<b>R 4 175</b>
<b>5</b>	 <b>337 x 322 x 345 mm (max. 10 kg)</b> e.g. Clothes, books, toys	<b>R 2 620</b>	<b>R 3 140</b>	<b>R 3 920</b>	<b>R 4 710</b>
<b>6</b>	 <b>417 x 359 x 369 mm (max. 15 kg)</b> e.g. DVD player, small TV	<b>R 3 665</b>	<b>R 4 390</b>	<b>R 5 490</b>	<b>R 6 595</b>
<b>7</b>	 <b>481 x 404 x 389 mm (max. 20 kg)</b> e.g. Small printer, computer	<b>R 4 245</b>	<b>R 5 645</b>	<b>R 7 065</b>	<b>R 8 480</b>
<b>8</b>	 <b>541 x 444 x 409 mm (max. 25 kg)</b> e.g. Small appliance, microwave	<b>R 4 900</b>	<b>R 6 895</b>	<b>R 8 635</b>	<b>R 10 360</b>

Rates are recommended retail prices including fuel surcharges and taxes. Recommended retail prices valid at DHL Express retail outlets are for international cash shipments only. DHL standard terms and conditions apply. Valid from 1st January 2024. Collections are not made at weekends or on public holidays. Parcels will be subject to security/customs inspections. Some international parcels may have taxes or duty levied by local customs authorities. If so, the recipient will be required to pay such taxes or duty on or after delivery.

#### Prohibited items

There are some obvious things that you cannot send with DHL (animals, illegal substances, guns and explosives for instance). But there are also less obvious items that we cannot transport such as perfume, cash and jewellery. For a complete list of prohibited items please ask at your local DHL Retail Outlet.

